



REGIONAL COMPUTER FORENSIC LABORATORY

# **Regional Computer Forensic Laboratory (RCFL)**

## **National Program Office (NPO)**

*Commonwealth of Virginia*

*Joint Commission on Technology and Science*

September 8, 2004



REGIONAL COMPUTER FORENSIC LABORATORY

# Search Warrant





## What is an RCFL?

- A Regional Computer Forensic Laboratory is:
  - A full service forensic laboratory devoted entirely to the examination of computer evidence in support of criminal investigations
  - A unique law enforcement partnership that promotes quality and strengthens computer forensics laboratory capacity





## The RCFL Mission

- RCFLs are a critical component in the FBI's effort to support state and local law enforcement
- RCFLs combine the talents and resources of law enforcement agencies at all levels
- RCFLs increase the FBI's ability to investigate criminals and detect and prevent acts of terrorism



# RCFL Services

**RCFLs Provide  
these services  
to their  
communities**



Conduct forensic exams on  
all types of digital evidence



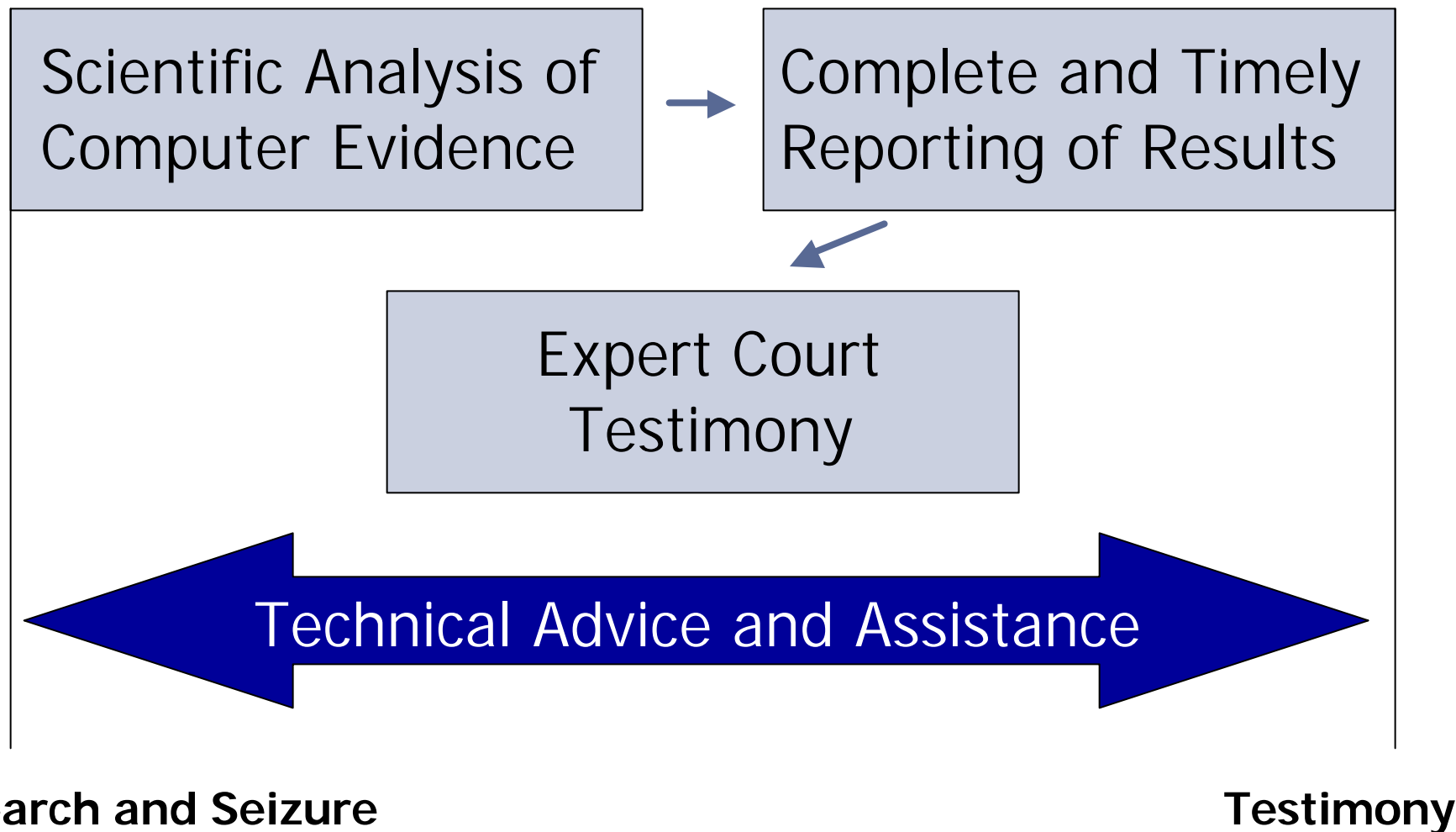
Assist on searches



Train law enforcement



## RCFL Examiner Role



*RCFL examiners do not conduct investigations*



# Examiner Credibility

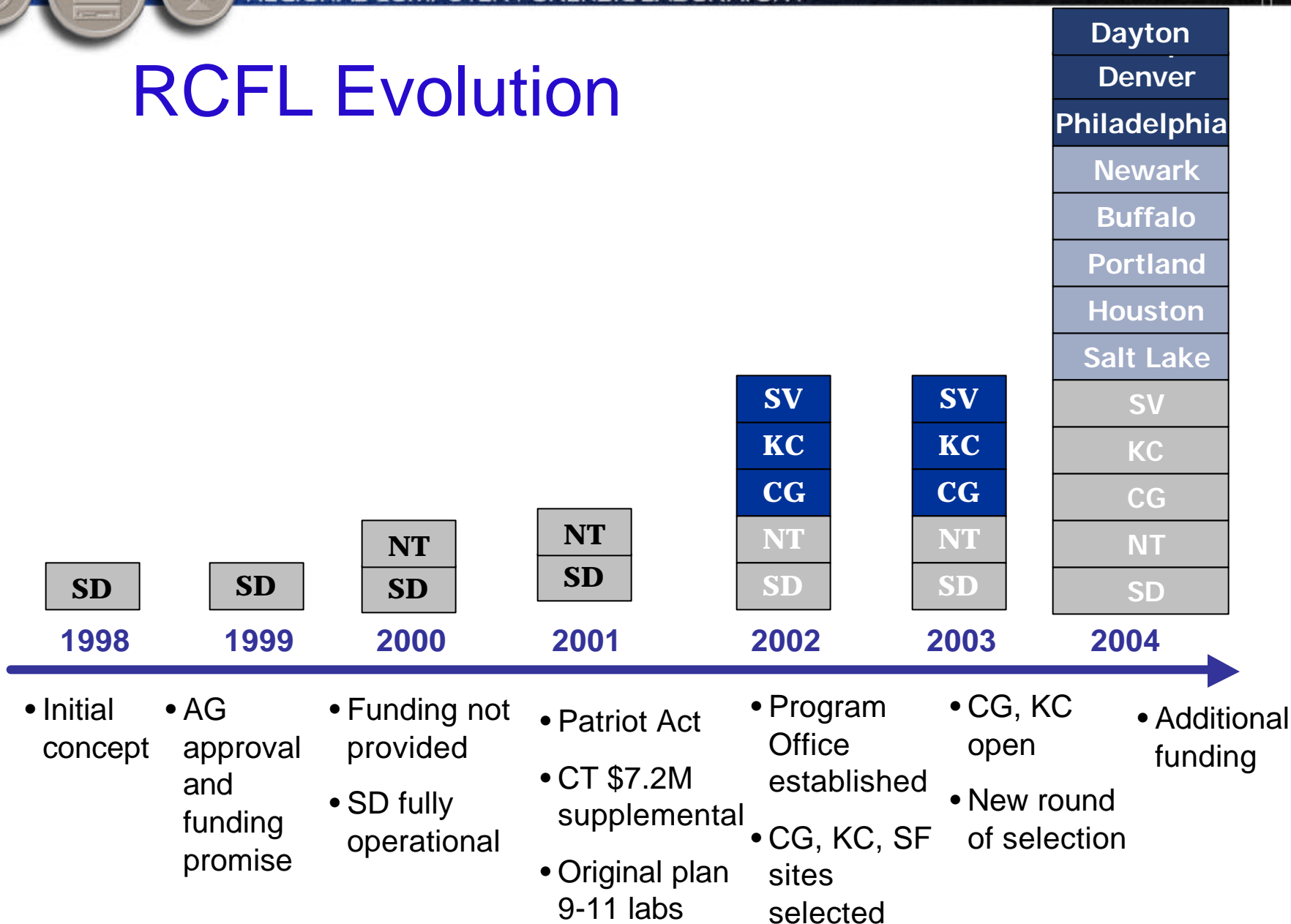
Examiner credibility relies on *impartial, objective* examinations

✓ Examiners  
locate and  
decipher  
evidence

✓ Examiners  
*NEVER*  
interpret  
evidence



# RCFL Evolution







# Status of National Program



Location	Status: April 2004
San Diego	Fully operational. Second cohort of state and local examiners being integrated. FY03 service requests: 707
Dallas	Fully operational. FY03 service requests: 461. Moved into new facility in May 2003.
Chicago	Opened in March 03. FY03 service requests: 222
Kansas City	Opened in July 03. FY03 service requests: 76
Silicon Valley, New Jersey, Houston, Salt Lake, Portland	Opening in 2004
Denver, Philadelphia, Dayton, Buffalo	Opening in 2005



# Computer/Digital Evidence History

- 1960 2,000 Computers in use in the U.S.A
- 1965 Digital Equipment Co. sells first successful minicomputer for \$18,000 each
- 1975 Bill Gates develops idea for Microsoft
- 1976 Steve Jobs exhibits first Apple Computer
- 1984 FBI Magnetic Media Program created, examinations performed in three cases all year
- 1991 Magnetic Media Program becomes CART
- 2000 First FBI RCFL



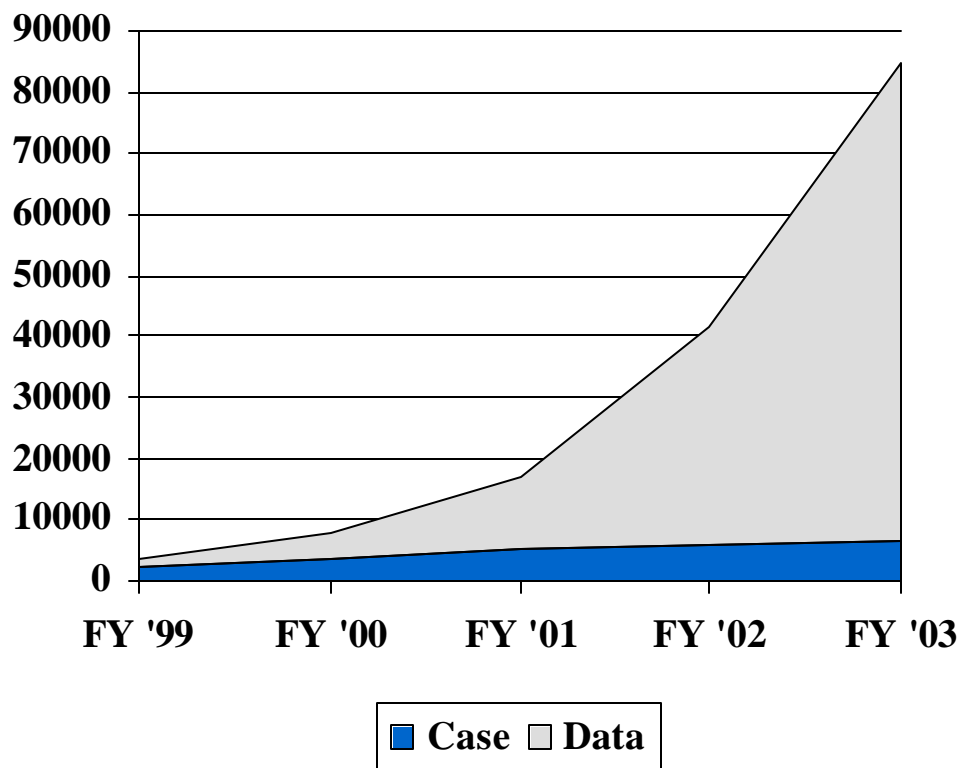
# Response to Increased Demand for Computer Forensic Examination Services

- |  |
|--|
| ✓ Increase the number of trained/certified forensic examiners                |
| ✓ Increase the number of investigators trained on search and seizure methods |
| ✓ Apply technology and tools for process improvement                         |
| ✓ Continue to meet quality standards and gain accreditation                  |
| ✓ Continue to improve efficiency of processes                                |



# FBI CART Experience

- Case load:
  - FY '99 - 2084 cases
  - FY '00 - 3891 cases
  - FY '01 - 5166 cases
  - FY '02 - 5924 cases
  - FY '03 - 6546 cases
- Data examined:
  - FY '99 - 17 terabytes
  - FY '00 - 39 terabytes
  - FY '01 - 119 terabytes
  - FY '02 - 358 terabytes
  - FY '03 - 782 terabytes







# RCFL Accomplishments at a Glance

## FY03 Program Accomplishments

- ✓ Processed **82.3** Terabytes of data
- ✓ Accepted **1393** requests for service
- ✓ Participated in **196** search and seizure operations
- ✓ Trained **1525** law enforcement personnel
- ✓ Conducted **987** computer forensic examinations
- ✓ Served **924** law enforcement agencies in five states



# RCFL Governance

## National Steering Committee

Represents key stakeholder groups and advises on overarching policy issues

## Technical Review Board

Represents the computer forensic technical community and helps set technical operating standards that will meet American Society of Crime Laboratory Directors/Laboratory Accreditation Board (ASCLD/LAB) and/or other standards

## Local Executive Boards *(one per RCFL)*

Represent your local participating agencies and provide operational guidance and oversight



# National Program Office Role



Start Up	Ongoing Operations
<ul style="list-style-type: none"><li>• Examiner selection</li><li>• Facility coordination</li><li>• Equipment purchase</li><li>• Training coordination</li><li>• Outreach and communications</li><li>• Local executive board facilitation</li></ul>	<ul style="list-style-type: none"><li>• National Boards</li><li>• Accreditation</li><li>• Ongoing training and certification</li><li>• National conferences</li><li>• Academic outreach</li><li>• Local funding sourcing</li></ul>



# RCFL Resource Requirements

Category	Year 1	Ongoing
Facility buildout	✓	
Facility lease (annual)	✓	✓
Common equipment	✓	
Media and supplies (annual)	✓	✓
Examiner certification training (annual)	✓	✓
Examiner equipment (every two-three years)	✓	✓
Examiner workstation furniture	✓	
<b>TOTAL COSTS</b>	<b>Up to \$2 M</b>	<b>~\$1 M/yr</b>





# Total Lab Funding

## State and Local Provisions

Personnel

## RCFL Provisions (through Congressional Funding)

Facility Build-Out	\$500,000 (est)
Facility Lease (annual)	\$350,000 - \$500,000
Examiner <ul style="list-style-type: none"><li>▪ Equipment (every 2-3 years)</li><li>▪ Training (every year)</li><li>▪ Workstations</li></ul>	\$42,000/ examiner
Common Equipment (annual)	\$70,000
Media and Supplies (annual)	\$75,000
Training Room Equipment and Furniture	\$150,000



# Examiner Training/Certification

**A+  
Certification  
Training (2 weeks)**

**Basic Data Recovery  
Analysis (BDRA)  
(1 week)**

**Net+  
Certification Training  
(1 week)**

**FBI Boot Camp  
(2 weeks)**

**Moot Court  
(1week)**

**Commercial  
Vendor**

- ▶ Training culminates in taking nationally recognized A+ certification test

**National White  
Collar Crime  
Center**

- ▶ Training culminates in end-of-course test

**Commercial  
Vendor**

- ▶ Training culminates in taking nationally recognized Net+ certification test

**FBI**

- ▶ Following the course, examiners conduct competency examination on test hard drive and send results to training coordinator
- ▶ Defense and Prosecuting attorneys query participants on their examination results
- ▶ Oral presentation test

Examiners must also conduct five searches and five exams under the supervision of an FBI-certified forensic examiner

**To maintain  
certification:**

- ▶ Complete one advanced FBI-sponsored class per year
- ▶ Complete two additional outside classes per year
- ▶ Pass yearly proficiency test



# Benefits of Participation

## Agency

- ✓ Computer forensic services and standards
- ✓ Capability
- ✓ Training
- ✓ Knowledge and experience

## Examiner

- ✓ Training
- ✓ Networking
- ✓ Knowledge and experience

## Community

- ✓ Highest quality service
- ✓ Crisis response capability
- ✓ Quality law enforcement
- ✓ National leadership



# Cost Benefit to Agencies

	Agency Costs: Examiner at Agency	Agency Costs: Examiner at RCFL
Training	\$9,500	
Workstations	\$8,000	
Media/Supplies	\$18,500	
Equipment	\$26,000	
Salary/Benefits		
<b>Total Agency Cost</b>	<b>\$63,400+Salary</b>	<b>Only Salary</b>





## New Initiatives

- Improving efficiency through technology
  - Storage Area Networks
- Expanding examination services
  - PDAs
  - Network forensics
  - Audio/video enhancements



# Image Scan

## **“Crimes Against Children” Knock and Talks**

Boot disk locks  
suspect's hard  
drive



Investigator  
retrieves active  
graphics files



# Recovering deleted files

- When you delete a file in a Windows 9x system, all you really do is change the first character of the file name in the File Allocation Table (FAT) to the lower case Greek letter sigma.
- The data contained in the file does not change or go away.
- The computer understands that the place where the data for this file resides, may be reused, if needed, but is not overwritten.



# Search Stories 1

- The FBI executed a search warrant at the residence of a suspected child pornographer. When the FBI knocked on the door and announced the search warrant, the subject dropped his laptop computer into the bathtub.
- The laptop was recovered, the water drained, and all data was recovered from the hard drive.





## Search Stories 2

- During the FBI's investigation of a child predator, "traveler" case, several floppy disks were recovered from a motel room occupied by a female minor who had traveled from Chicago to Indiana to meet with a man she had met on the Internet. She had used a pen to punch holes through the floppy disk media.
- The FBI took the floppy disks apart, super glued the torn media, ironed the disk, and recovered most of the data from the floppy.



## Search Stories 3 (The one that got away)





# Your data isn't safe from hackers!







# Questions?

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